

Information Security Policy Statement

APS Group's senior management recognises the importance of developing and implementing an Information Security Management System (ISMS). To protect business information assets within APS Group from all threats, whether internal or external, deliberate, or accidental, and also to demonstrate the commitment we have towards our customers' information security.

APS Group's ISMS programme is founded on the international standard BS ISO/IEC 27001 published by the BSI. APS ensures that this program meets our data security and process requirements for Cyber Essentials Plus, the GDPR regulation and Data protection Act 2018.

The APS Group ISMS control documents have been produced to define requirements for a management systems approach to information security management, based on industry's best practices. The framework for setting Information Security objectives has been established and documented within the APS Group ISMS manual.

It is the objective of APS Group to ensure that information is only accessible to authorised people from within or outside the company and minimise damage by preventing and reducing the impact of security incidents. Confidentiality, Integrity and Availability of information is maintained throughout business functions and processes.

APS Group has established a risk assessment methodology to identify and control the security of business information meeting legal, regulatory and contractual requirements.

Demonstration of the successful implementation of this management system will assure all interested parties to the business that an appropriate and effective information security management system is in place.

These specific requirements for setting up and managing an effective information security management system emphasise APS Group's commitment to:

- understanding information security needs and the necessity of establishing policy and objectives for information security.
- implementing and operating controls and measures for managing the organisation's overall information security risk.
- meet all regulatory and legislative requirements.
- implement, maintain and test DR / BC plans in line with the security policy.
- protect information, maintaining confidentiality, integrity, availability, contractual and regulatory controls.
- monitoring and reviewing the performance and effectiveness of the ISMS; and
- continual improvement based on objective measurement.

It is the policy of APS Group to conduct a management review of the ISMS annually or when significant changes take place to ensure the system meets the requirements of all stakeholders and compliance with the ISO 27001 standard.

All department managers are responsible for implementing the policy within their business areas, and for adherence by their staff. It is the responsibility of each member of staff to adhere to the policy.

Laurence Bosshard - Chief Commercial Officer- has overall responsibility for maintaining this Policy and providing guidance on its implementation. All managers are directly responsible for ensuring that policies and procedures are followed within their business areas. It is the responsibility of each employee to adhere to the business ISMS policies and procedures.

Our mission statement is: APS is an international marketing services business providing customer communications and customer experience solutions to leading brands in both the private and public sectors. Our proposition is built around our purpose to make more possible for our clients every day.

We have six key values within APS, these are:

- Be Open
- Be Energetic
- Be Ambitious
- Be Committed
- Be Passionate
- Be Honest

APS Group's ISMS programme applies the 'Plan-Do-Check-Act' (PDCA) cycle to establishing, implementing, operating, monitoring, exercising, maintaining, and improving the effectiveness of its ISMS programme.

Signed

A handwritten signature in black ink, appearing to read 'Nick Snelson', is written over a horizontal line.

(Nick Snelson, Managing Director)

Date 27th November 2025

Review Frequency

The contents of this policy will be reviewed annually to ensure that the policy still aligns with APS Group objectives, the interests of its stakeholders (interested parties) and that it meets current regulatory, contractual and legal requirements.

The review is signed by the Information Security Officer and counter-signed by the Operations Director when no changes have occurred.

Signed

A handwritten signature in black ink, appearing to read 'Laurence Bosshard'.

(Laurence Bosshard, Chief Commercial Officer)

Date 27/11/2025

Signed

A handwritten signature in black ink, appearing to read 'Christopher Wood'.

(Christopher Wood, Director of Risk and Compliance)

Date 27/11/2025